

To Whom It May Concern,

This complaint is in regards to the bulk billing agreement between the developer L.M. Sandler (RIM, LLC.) and Charter Communications in my neighborhood, Remington Park, in Suffolk, VA. Over the past few weeks, the bulk billing details have been explained to me through the hard work of several of my neighbors. It is absolutely ridiculous that the members of our community should be required to pay for Charter Communications, EVEN IF THEY DO NOT WISH TO HAVE THEIR SERVICE. Also, the idea that the entire neighborhood must make up for other residents' missed payments or for foreclosed house is ludicrous. In addition, if we do not make these payments, our service could get cut-off or we could have a lien place against our homes. THIS IS UNACCEPTABLE. How could we possibly have a lien placed against our homes for a NON-ESSENTIAL service such as TV or internet?? This sounds absolutely illegal to me, or like something that would occur in a socialist state, not the "FREE" United States of America.

The Charter Communications package should be offered as an option to our residents, but we should not be forced to pay them and we should have the option to get ANY service we choose. Lastly, the developer shouldn't even be involved in this aspect of our neighborhood, and they should BY NO MEANS be making ANY money off of me and my neighbors through a telecommunications deal.

Thank you,

Conrad Lovell
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